# COMPANY PROFILE

Data as at December 31, 2016

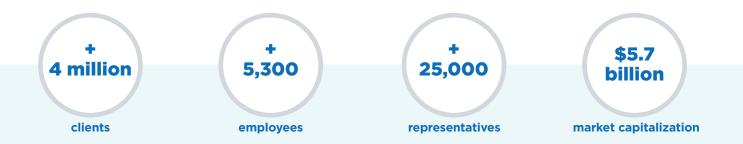
# **Mission**

To ensure the financial wellbeing of our clients by offering them personal insurance coverage and investment solutions to help them achieve their personal goals.

# **Values**



# **Today**



# **iA Financial Group is turning 125!**

Founded in 1892, iA Financial Group is celebrating its 125th anniversary. Our history begins with two pioneering Canadian insurance companies: Alliance Nationale and Industrial Life.

In 1987, these two companies merged to become Industrial Alliance. The company's development then continued, progressing notably in three specific areas: from a mutual to a stock company; from a Quebec company to one operating across Canada and in the United States; and from an insurance company to a financial institution. In 2015, Industrial Alliance was re-branded as iA Financial Group, reflecting the company's position as a major Canadian financial institution.





# Four lines of business



iA Financial Group has four main lines of business: Individual Insurance and Individual Wealth Management, which address the needs of retail customers; and Group Insurance and Group Savings and Retirement, which address the needs of groups and businesses.

# **Continuous growth**

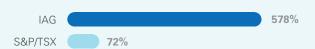
# **Geographic presence**

Premiums, premium equivalents and deposits by region - 2016



# **Stock performance**

Since initial public offering on February 3, 2000, through December 31, 2016



# **Acquisitions**

### **Since 2000**

iA Financial Group has completed over 50 acquisitions, half of them in wealth management. In 2016, the company announced five acquisitions: Groupe PPP, BMO Group Retirement Services Inc., Doherty & Bryant Financial Strategists, Groupe financier Moreau, and HollisWealth. The closing of this last acquisition is scheduled for the third quarter of 2017.

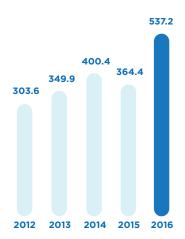
# **HollisWealth**

HollisWealth is a leading Canadian financial network. This acquisition makes iA Financial Group one of Canada's largest non-bank wealth management advisory firms.

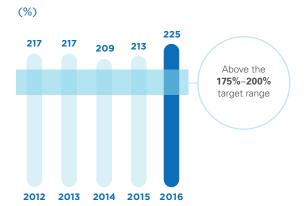
# **Financial highlights**

# Net income attributed to common shareholders

(\$Million)



# **Solvency ratio**



# **Market share**

# (Canada)

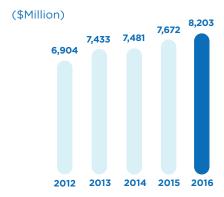
	New business <sup>1</sup>		In force <sup>2</sup>	
Line of business	Rank	Market share	Rank	Market share
Individual Insurance	4th	8.6%	4th	8.7%
Individual Wealth Management				
<ul> <li>Segregated funds</li> </ul>	3rd	14.1%	3rd	11.6%
<ul> <li>Mutual funds</li> </ul>	20th	-	18th	-
Group Insurance <sup>3</sup>	6th	5.5%	7th	3.5%
Group Savings and Retirement	5th	7.0%	4th	5.2%

<sup>3</sup> Employee Groups Market of 50 to 1,000 employees

# Assets under management (AUM) and administration (AUA)



# Premiums, premium equivalents and deposits



# **Credit ratings**

Standard & Poor's	A+
A.M. Best	A+ (Superior)
DBRS	A (high)

 $<sup>^{\</sup>rm I}$  First-year annualized premiums, except for Individual Wealth Management where it refers to gross sales  $^{\rm 2}$  Assets, except for Individual and Group Insurance where it refers to premiums

Source: Latest available industry data from: CLHIA, Fraser Group, Investor Economics, IFIC and LIMRA

# Social responsibility

iA Financial Group's sustainable development strategy centres around five essential components:

- Ensuring the financial wellbeing of our clients
- Actively contributing to communities
- Creating a rewarding work environment
- Effectively managing risks
- Following high standards of governance

# **Social impact**

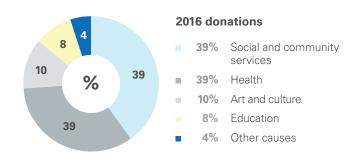
In 2016, iA Financial Group donated \$4 million, or the equivalent of \$765 per employee, to close to 500 different organizations.



# **Environmental impact**

Environmental performance of our head office according to the assessment by BOMA BEST in 2014





## To contact us

### **Customer Service**

418-684-5000 or 1-800-463-6236 clientele@ia.ca

# **Public Relations**

418-684-5000, ext. 1660 public.relations@ia.ca

# **Investor Relations**

418-684-5000, ext. 5862 investors@ia.ca

# iA Financial Group does its part to respect and protect the environment.

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Industrial Alliance Insurance and Financial Services Inc.

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