

Skip the line and get instant answers to your questions with our digital tools

Instead of spending time on the phone to get information on your group insurance plan, did you know most of your questions can be answered directly in My Client Space, our secure website, and in the iA Mobile app.

We are currently experiencing higher than normal call volume which, sometimes, can result in additional waiting times before speaking with a Customer Service representative.

We invite you to first go to My Client Space or use the iA Mobile app before calling Customer Service. You will **instantly** get access to most of the information you are looking for.

In My Client Space and in the iA Mobile app, you can, at any time:

- ✓ Submit and track your claims
- ✓ See your coverage details*
- ✓ Generate a list of reimbursed claims for tax purposes
- ✓ See whether a prescription drug is covered under your plan
- ✓ Obtain proof of travel insurance
- ✓ And much more!

**Only available in My Client Space*

Still have questions?

You can contact us via secure messaging (in [My Client Space](#)), a useful function if you want to send documents securely, and by email at groupinsurance@ia.ca.

Download iA Mobile app : ia.ca/iamobile