

Communication to plan members

An association of Naturopaths and Naturotherapists not eligible in Quebec

At iA Financial Group, we regularly audit healthcare providers and associations to make sure that they meet our standards in terms of professional conduct and practice.

Following a re-evaluation, we would like to inform you that we will no longer recognize the following association:

— **Alliance of Professional Naturopaths and Naturotherapists (APNN)**

As a result, the fees incurred with members of this association will no longer be eligible for reimbursement. If you wish, you may continue to consult these natural health practitioners, but you will not be able to claim the fees paid.

Will there be a transition period?

Yes. During the transition period, ending May 31, 2023, iA Financial Group will reimburse naturopathy fees incurred with providers who are members of this association. However, fees incurred starting June 1, 2023, will no longer be approved.

Good to know – Verification of provider eligibility

To avoid unpleasant surprises, use the *Provider search* tool. This tool is available in My Client Space and iA Mobile. This will help you determine whether a healthcare provider meets our eligibility criteria before using their services.