

Your financial well-being is our priority



Our clients are important to us and, amid this unprecedented context of crisis, we wish to reiterate our commitment toward your health — both yours and that of your family — and your financial well-being.

Are you worried about the potential impact of the current situation on your retirement savings and your investments? Here are answers to some of the questions you might have.

I am worried or I am starting to panic. Is it normal?

Yes, it is totally normal, this is human nature. But remember, panic is a very bad advisor... Therefore, it is important not to give in to it, because it could lead to making bad decisions.

How should I react? What should I do with my retirement savings?

You should keep a cool head and avoid rash decisions. Strong market variations are normal in a context of crisis. However, changing all of your investments might not be the thing to do, as those who stay the course with their long-term strategy are often the least affected.

Is there a watchword?

Yes: patience. Economic slowdowns are always followed by a recovery period. The current crisis could last a few months, but you should avoid making decisions based on emotion. Also, keep in mind that saving for your retirement is a long-term process.

What can I do if I need help?

Discuss your situation with your financial advisor. If you don't have one, remember that only a certified professional is qualified to provide you with financial advice.

Can I speed up the processing of my requests?

Yes. Just use [My Client Space](#) rather than paper forms. Using My Client Space is a simple, quick and secure way to manage your iA Financial Group accounts.

You can also check your accounts in [iA Mobile](#), our mobile application (available for Android and iOS devices).

How can I keep in touch with iA Financial Group?

We will keep reaching out to you on a regular basis as the situation evolves, but you can also visit the special [COVID-19 page](#) on our [ia.ca](#) website.

Clément Gignac, our senior Vice-president and Chief Economist, talks about what we should do during a recession period ([video of March 17](#)).



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