





To Group Insurance plan administrators Annual update

2023 Sustainability Report | A year marked by a number of meaningful milestones

Are environmental, social and governance (ESG) factors part of your values and those of your clients? Did you know that we constantly refer to them to guide our decisions and fully integrate sustainability into our actions?

Read our <u>2023 Sustainability Report</u> for more information. Centred around the theme "Proven Values, Looking to the Future", it highlights our progress and achievements in the area of sustainability.



Sustainability: a priority

Our sustainability approach is to contribute to the sustainable growth and wellbeing of our clients, employees, partners, investors and communities. We want to ensure our sustainability by supporting our communities, combining our financial success with positive environmental and societal impacts.

We offer sustainable, flexible, intuitive and easy-to-manage solutions to drive high value and support our clients' diverse needs.

Together, we can contribute to a fairer and more sustainable future for all!

You, as the plan administrator, have an important role to play in informing your plan members about their group insurance plan. We also look to your support to give them all explanatory and administrative documents upon enrolment or upon request. We will help you show them where they can consult this documentation if it is not available in hard copy. If you have any questions, please feel free to consult your administrator's guide or to contact your local Account Executive or Client Relationship Manager.

This communiqué and past publications are also available on our website *ia.ca*.

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