

COMMUNIQUÉ

To Group Insurance plan administrators
New product/service

Symbiosis | A comprehensive, one-of-a-kind solution

Symbiosis allows plan sponsors and administrators to bring their group insurance and group retirement savings plans together under the same partner for a complete, streamlined benefits experience, at a competitive price.

More and more organizations are looking to combine their employee benefits under the same provider. Always attentive to your needs, we are offering you an integrated and customizable solution.

A program with a wealth of distinctive advantages

Elite service

- Take advantage of a single point of contact to streamline your interactions with us
- Greater and more frequent access to our full range of services, including:
 - A team of education specialists with expertise in both group insurance and retirement savings
 - Information sessions and personalized webinars targeting total wellbeing and providing an overview of employee benefits
 - Consolidated specialist-designed promotion and communication strategies
 - Personalized advisory services to improve financial wellbeing

Streamlined administration

- Access to a data exchange solution
- Access to flexible plan management tools
- Governance meetings and consolidated reports: total plan monitoring
- Implementation process that includes roadmaps, meetings and unified communications

Effective tools

- Simplified daily plan administration since both plans are bundled in the same location
- Self-serve tool for you:
 - [My Client Space](#) (secure website with single sign-on)
- Digital tools for your employees:

- [My Client Space](#) (secure website with single sign-on)
- [iA Mobile](#) app (single sign-on)
- [Educational website](#)

— Prevention tools to support total wellbeing

Financial benefits

— Access to a transition allowance for new business

— Access to the Symbiosis allowance, which can be used, for example, to finance costs related to education, transition (e.g., xConnect), annual meetings and reports

The Symbiosis web page: your reference

To learn more about the program, its eligibility criteria and advantages, visit the [Symbiosis web page](#).

You can also contact your Account Executive to explore the possibilities offered by Symbiosis.

When group insurance and retirement plans merge into one advantageous and comprehensive offering, it results in a symbiosis, an all-in-one benefits solution that contributes to your employees' overall wellbeing.

You, as the plan administrator, have an important role to play in informing your plan members about their group insurance plan. We also look to your support to give them all explanatory and administrative documents upon enrolment or upon request. We will help you show them where they can consult this documentation if it is not available in hard copy. If you have any questions, please feel free to consult your administrator's guide or to contact your local Account Executive or Client Relationship Manager.

This communiqué and past publications are also available on our website [ia.ca](#).

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