

Communication to plan members

5 tips for travelling with peace of mind

Here are five tips for travelling with peace of mind despite the current turmoil in the airline industry worldwide*.

1. Check the validity of your passport

Before booking a trip abroad, make sure you have a valid passport.

If you need to renew your passport, be aware that [processing times](#) are much longer than usual. Plan your trip outside of Canada accordingly.

Good to know: your group insurance plan's trip cancellation insurance does not cover the risk associated with not having a valid passport when travelling.

2. Arrive at the airport early

Avoid the rush and get to the airport at least three hours before your scheduled flight time. This will give you some leeway to deal with unforeseen circumstances such as traffic congestion or delays at various checkpoints, including security and customs.

Good to know: your group insurance plan's trip cancellation insurance does not cover the risk associated with arriving late to board your flight.

3. Travel light

Be smart about what you pack and limit the number of items that travel with you. This way, you can bring your baggage in the cabin instead of having to check it. You will save on checked baggage fees, but you'll also save yourself the hassle of waiting for hours to retrieve your baggage or, worse, losing it.

Good to know: your group insurance plan's trip cancellation insurance provides assistance in case of loss or delay of your baggage.

4. Have your proof of insurance handy

Print out your proof of travel insurance and keep it with your passport. This proof is required by some countries, including Cuba.

Your proof of travel insurance is available in [My Client Space](#) and [iA Mobile](#) (an Internet connection is required).

Good to know: without this proof, you may have to pay tens of dollars to purchase insurance at your destination.

5. Stay informed

To learn more about your group insurance coverage, refer to your booklet, available in [My Client Space](#).

Finally, for details about your coverage in the context of the pandemic, refer to this [FAQ](#).

Enjoy your trip!

**This information is provided to you as guidelines only. In the event of a discrepancy between this document and your group insurance contract, the latter will take precedence.*